METHODS, SYSTEMS, AND STORAGE MEDIUMS FOR PROVIDING WEB-BASED REPORTING SERVICES FOR TELECOMMUNICATIONS ENTITIES

ABSTRACT

[0053]   Exemplary embodiments relate to methods, systems, and storage mediums for providing web-based reporting services to a telecommunications entity. The method includes providing a user interface to a client system in response to a request for a report which includes a report type. A requester is provided with a template and enters request data therein. Upon receiving the request data, a database is searched for a dataset corresponding to the request data. If the dataset is found, an order is retrieved from the database in accordance with a requested report type, budget data relating to the order is retrieved, a report using the order and the budget data is compiled, and the report is made available to the requester over a web-based network. The report includes a cost driver and/or a timeliness driver. Report types include cost reports, timeliness reports, telecommunication equipment order preparation reports, driver reports, and custom search reports.